



Need a Holiday!?

OzBook can offer you the chance to take a break and leave the business phone behind!

Wondering when you can take a holiday without taking your property with you? OzBook can now manage your calls and take bookings while you are on holidays, allowing you to relax and turn off the phone! Whether it be for a weekend retreat, a bushwalking trip possibly out of mobile phone range or a longer overseas trip, OzBook can help.

It's as simple as this:

1. Call and let OzBook know you want to go away, and the time period
2. Make sure your availability on OzBook is up to date
3. Tick the "Gold Medal" option under the Online Booking Control section of your console
4. Forward your calls to Ph 03 5243 3579.

What OzBook can then do...

1. Save your phone number into our phones
2. When our phone rings forwarded from your business, we know it's a call for your property (the phone number and the business name comes up, and we save the number so it rings with a different ring tone too)
3. Staff answer "Good Evening, Jane's Bed and Breakfast, this is Carolyn"
4. Make the booking through the OzBook Website as per normal. (because you've ticked the Gold Medal option on the console, it means that your property is instantly bookable, either by OzBook staff, or Visitors to the website)

This means that you don't need to miss bookings just because you want a break yourself! When you return, you'll have forward bookings to look forward to.

You could either choose to block out your availability during the time that you will be away, and let OzBook manage your forward bookings for you, meaning that you don't need to come home to an empty bookings calendar. As OzBook uses the web based BookEasy system, you can still check your bookings if you wish, via any internet, the same as you would log on to the system from home. Or OzBook does have contacts who are looking to be live-in relief caretakers for B&B's in the Bellarine Peninsula and Great Ocean Road areas.

For Houses OzBook can work together with Holidayhome Services, a local cleaning company, to clean holiday homes when the owners are on holidays. The confirmation emails that would normally go through to you as the owner can be redirected to HolidayHome Services, so staff know when to come in to clean and changeover your holiday house. This now means that you can go on holidays and still have your holiday home booked and cleaned and rebooked. You're more than welcome to call and speak to me to discuss your needs.

Regards,

Carolyn Rodriguez
OzBook Booking Service

www.ozbook.com.au
info@ozbook.com.au

(03) 5243 3579